

Edward Hartwig

Deputy Administrator, U.S. Digital Service, Executive Office of the President, USA



Eddie currently serves as Deputy Administrator of the United States Digital Service (USDS). Following the failure and successful rebuild of healthcare.gov in 2013, USDS was created to protect and modernize America's most critical public-facing services. Since 2014, USDS has built more than 150 products across dozens of federal agencies. USDS products include enabling medical data interoperability, modernizing veteran services and access to benefits, and developing a single login and identity platform for the US. government.

Prior to USDS, Eddie served as advisor and speechwriter to the U.S. Ambassador to Austria. While in Austria, he also founded a grassroots movement to improve and grow Austria's innovation economy. Eddie is a former Foreign Service Officer with the U.S. Department of State who served abroad in the Dominican Republic, Ethiopia, and Austria. He began his professional career as a public defender in Massachusetts, defending indigent clients against the prospect of life in prison.

Carol Roach

Acting Director, Department of transformation and DIGITIZATION, the office of the prime minister, commonwealth of the Bahamas



Carol's standard mode of operation is to "assess, advise, and assist". As an active member in her church community of St. Ambrose Anglican Church, Nassau, Bahamas, and as a dedicated Public Servant for over 27 years in The Government of The Bahamas, she has been able to use this mode to drive change in the lives of individuals as well as her country.

A true "aquafiler", she loves swimming, and collecting shells and rocks. Carol is an avid "people watcher" and scrabble player. She is also a world traveler. She is the proud mother of one daughter, Jewel, and the youngest of the "4 Roach Girls" born to Canon Neil and Joan Roach. Of the four, three work in the field of science and one followed in the footsteps of their father, a priest.

Carol completed her undergraduate studies at the University of The West Indies, Cavehill, Barbados, where she earned a Bachelor of Science degree in Computer Science. Her post graduate studies were completed at Pace University, New York City, USA, where she earned a Master of Science degree in Internet Technology for e-Commerce; she received an award from The School of Computer Science and Information Systems for the most outstanding student. She is a Certified Project Management Professional, and has completed formal training for Business Analyst Professional and Scrum Master. Her Public Service career has been in Policy Development, Project Management, Business Analysis, Training, Process Development, and ICT Implementations and Deployments.

Ms. Roach is currently the Acting Director of the Department of Transformation and Digitization, Office of The Prime Minister; the central Information, Communications, and Technology agency for Government.

Barbara-Chiara Ubaldi

Head of the OECD Public Government Team, Open Data and Data Driven Public Sector Team, and Deputy Director of the Public Sector Reform Division within the Directorate of Public Governance.



Barbara Ubaldi heads the OECD Public Government Team, Open Data and Data Driven Public Sector Team, and is the Deputy Director of the Public Sector Reform Division within the Directorate of Public Governance.

Barbara leads country reviews on digital governance, work on the use of emerging technologies in governments to improve openness, efficiency and innovation, and is responsible for monitoring the implementation of the OECD Recommendation on Government Strategies.

Digital and the development of the OECD OURDATA index and the Digital Government Index. Prior to the OECD, Barbara worked for eight years as a Program Officer in the United Nations Department of Economic and Social Affairs.

Barbara has extensive experience working with developing countries on issues of digital government, ICTs and knowledge management for development. Barbara - Fellow Fulbright - has an M.S. in Public Administration from Northeastern University in Boston.

Apolitical included Barbara among the 20 most influential figures of 2018 and 2019 on Digital Government around the world.

Miguel A. Porrúa

Coordinator of the Data and Digital Government Cluster at the IFD/ICS Unit of the **Inter-American Development Bank**



Miguel A. Porrúa is the Coordinator of the Data and Digital Government Cluster at the IFD/ICS Unit of the **Inter-American Development Bank**. Prior to this position, Miguel was a senior e-Government Specialist at the Organization of American States (OAS) where he managed the Organization's e-Government portfolio. Previously Miguel was the Director of Government Relations for Latin America at the electronic government company **govWorks**, based in New York, where he oversaw various electronic government projects in the region. Prior to his arrival in the US, Miguel lived in Montevideo (Uruguay) where he managed projects related to the modernization of the public sector for the Spanish government (Spanish Agency for International Cooperation and Development, AECID) and the United Nations (UNDP).

Miguel obtained his Bachelor Degree in Business and Economics at the University of Oviedo (Spain) and his MBA from Thunderbird Business School (Arizona, USA).

Miguel has written several articles and documents on electronic government and co-edited the book *Latin America Puntogob*. His article "e-Government in Latin America: a review of the success in Colombia, Uruguay and Panama" has been published in the Global Information Technology Report 2013 of the World Economic Forum. Miguel has coordinated the Latin America and Caribbean Cybersecurity Report 2016 jointly published by the IDB and the OAS.

Saiph Savage

Co-director of the Civic Innovation Lab at the National Autonomous University of Mexico (UNAM).



Her research involves the areas of Crowdsourcing, Disinformation, and Civic technology. For her research in disinformation and collective action, Saiph has been recognized as one of the 35 Innovators under 35 by the MIT Technology Review and is a Google Anita Borg Fellow. Her work has been covered in the BBC, Deutsche Welle, and the New York Times.

Saiph frequently publishes in top tier conferences and journals, such as ACM CHI, ICWSM, and the Web Conference, where she has also won honorable mention awards. Saiph has received grants from the National Science Foundation, as well as funding from industry actors such as Google, Amazon, and Facebook Research.

She has collaborated and given talks with civic organizations, such as, the National Democratic Institute, the Canadian Institute for Advanced Research (CIFAR), and the Aspen Institute. Saiph is currently also a research professor at West Virginia University where she directs the Human Computer Interaction Lab.

At rural West Virginia, Saiph has been able to open the area of Human Computer Interaction and push a research agenda that utilizes human centered design and social theories to empower rural workers to be more informed against disinformation. Saiph's students have obtained fellowships and internships at Facebook Research, Twitch Research, Microsoft Research, and the Oxford Internet Institute. Saiph holds a bachelor's degree in Computer Engineering from the National Autonomous University of Mexico (UNAM), a masters and Ph.D. in Computer Science from the University of California, Santa Barbara (UCSB).